

**BY ORDER OF THE COMMANDER,  
15TH AIRLIFT WING**

**15TH AIRLIFT WING INSTRUCTION 40-301**

**21 OCTOBER 2003**



**Medical Command**

**FAMILY ADVOCACY PROGRAM**

**COMPLIANCE WITH THIS PUBLICATION IS MANDATORY**

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This instruction implements Air Force Instruction 40-301, Family Advocacy, and establishes responsibilities and procedures for the Family Advocacy Program (FAP). It provides procedures for identification, protection, treatment, and prevention of family maltreatment as well as identification and case management of family members with exceptional needs. This instruction requires the identification of exceptional family members of Air Force personnel on active duty and mandates reporting of all incidents of family maltreatment by all base organizational units. This instruction applies to all active duty members and to US Air Force Reserve and Air National Guard units and their personnel.

***SUMMARY OF REVISIONS***

**This document is substantially revised and must be completely reviewed.**

## Chapter 1

### GENERAL

**1.1. Concept of Operation.** Family Advocacy support to the 15th Airlift Wing and units assigned, attached, or associated with the 15 AW is provided by the 15th Medical Group, Family Advocacy Program at Hickam AFB, Hawaii. The Family Advocacy Program (FAP) applies to all active duty members assigned, attached, or associated to the 15 AW including all tenant units. The FAP provides prevention and treatment of family maltreatment through outreach and family assessments, along with identification and case management of family members with exceptional needs. It assigns responsibilities and explains procedures for the management of the FAP. This instruction requires the identification of special needs family members of Air Force personnel on active duty and mandates reporting of all incidents of family maltreatment by all base organizational units. This instruction applies to all base organizational units and active duty members, Air Reserve Components and Air National Guard units.

### 1.2. Definition of Terms.

1.2.1. Child. An unmarried person under the age of 18 who is eligible for care through a DoD medical treatment program and for whom a parent, guardian, foster parent, caregiver, employee of a residential facility, or any staff person providing out-of-home care is legally responsible. The term "child" means a biological child, adopted child, stepchild, foster child, or ward. The term also includes an individual of any age who is incapable of self-support because of a mental or physical incapacity and for who care in a military medical treatment program is authorized.

1.2.2. Spouse. An individual who is married and:(1)a service member,(2)employed by DoD and eligible for care through DoD medical treatment programs, or (3)a civilian who is eligible for care through DoD medical treatment programs because of marriage to a service member, or to an employee of DoD who is eligible for care through DoD medical treatment programs. This includes a married individual who is under 18 years of age.

1.2.3. Alleged Offender. Any person, who causes the maltreatment of a child while in a caretaker role, or the maltreatment of his/her spouse, or whose act, or failure to act, substantially impaired the health or well-being of the victim. Exception exists in cases of child sexual maltreatment when the alleged offender may not be in a caretaker role but was in a position of power over the victim

1.2.4. Caregiver. An individual or group of individuals in a position of responsibility for the temporary or permanent care/supervision of a minor or a person of any age who is incapable of self-support because of a developmental or physical challenge (special needs adult). Such care and/or supervision may be provided in the child's home, in a military sanctioned caregiver's home, at a military sponsored or military sanctioned out-of-home care facility or a residential facility, or in an activity conducted at various locations. They are of three different types:

1.2.4.1. A family member. An individual who is related by blood, law, or marriage to the child or special needs adult for whom he or she is providing care.

1.2.4.2. Extra familial caregiver. The classification of an alleged offender is unrelated to the victim by blood, law, or marriage, (i.e., as outside of the victim's family) and who is an employee (including janitors, bus drivers, etc.), independent contractor, or volunteer in a military-sanctioned or military-sponsored program that provides care for and supervision of a child by agreement with

the child's parent guardian, or foster parent. Such care and supervision maybe provided in the child's home, in a military-sanctioned caregiver's home, at a military-sponsored or military-sanctioned out-of-home care facility or residential facility, or in an activity conducted at various locations.

1.2.4.3. Extra familial caregiver/power role (DoD Non-Sanctioned). This category is for extra-familial caregivers where there are allegations of child sexual abuse, and the caregiver was not in a DoD sanctioned role or activity. Also included are extra-familial offenders in a position of power over the alleged victim, and the offender was not in a DoD-sanctioned caregiver role or activity. Caregivers may be active duty members or their family members; retirees, or their family members; civilians, or juvenile in a position of power.

1.2.5. Child Maltreatment. The physical injury, sexual maltreatment, emotional maltreatment, deprivation of necessities, or other maltreatment of a child under the age of 18 years or an individual of any age who is incapable of self-support due to a mental or physical incapacity. The term encompasses acts and omissions on the part of a person responsible for the child's welfare; i.e., parent, guardian, employee of a residential facility, or any person providing out-of-home care. The definition also includes incidents of child-to-child sexual maltreatment when the alleged offender is in a position of power over the victim.

1.2.6. Child Physical Maltreatment. Acts such as grabbing, pushing, holding, slapping, choking, punching, kicking, sitting or standing upon, lifting and throwing, burning, immersing in hot liquids or pouring hot liquids upon, hitting with an object (such as a belt or electrical cord), and assaulting with a knife, firearm or other weapon that caused or may cause bodily injuries. Such injuries include brain damage or skull fracture, subdural hemorrhage or hematoma, bone fracture, dislocations or sprains, internal injury, poisoning, burns or scalds, severe cuts, lacerations, bruises or welts. In infants and toddlers, abusive acts include shaking or twisting, which may cause brain damage, subdural hemorrhage, and hematoma. An injury does not have to be visible for physical maltreatment to be present.

1.2.7. Child Emotional Maltreatment. Acts, or a pattern of acts, omissions or a pattern of omissions or passive-aggressive inattention to a child's emotional needs resulting in an adverse effect upon the child's psychological well-being. Maltreatment includes intentional berating, disparaging or other verbally abusive behavior toward the child; and violent acts that may not cause observable injury. An emotionally maltreated child manifests low self-esteem, chronic fear or anxiety, conduct disorders, affective disorders, or other cognitive or mental impairment.

1.2.8. Child Neglect. A type of child abuse/maltreatment whereby a child is deprived of needed age-appropriate care by act or omission of the child's parent, guardian, caregiver, employee of a residential facility, or staff person providing out-of-home care under circumstances indicating that the child's welfare is harmed or threatened. Child neglect includes "Abandonment," "Deprivation of Necessities," "Educational Neglect," "Lack of Supervision," "Medical Neglect" and/or "Non-organic Failure to Thrive."

1.2.8.1. Abandonment. Neglect in which the caregiver is absent and does not intend to return or is away from home for an extended period without having arranged for an appropriate surrogate caregiver.

1.2.8.2. Deprivation of necessities. Neglect that includes the failure to provide appropriate nourishment, shelter and clothing.

1.2.8.3. Educational neglect. Neglect that includes knowingly allowing the child to have extended or frequent absences from school, neglecting to enroll a child in school or preventing the child from attending school for other than justified reasons.

1.2.8.4. Lack of supervision. Neglect characterized by the absence or inattention of the parent, guardian, foster parent or other caregiver that results in injury to the child, in the child being unable to care for him/herself, or an injury or serious threat of injury to another person because the child's behavior was not properly monitored.

1.2.8.5. Medical neglect. Neglect in which a parent or guardian refuses or fails to provide appropriate, medically necessary health care, (medical, mental health, dental) for the child although the parent is financially able to do so or was offered other means to do so.

1.2.9. Non-organic failure to thrive (FTT). A type of child neglect which manifests itself in an infant's or young child's failure to grow and develop when no organic basis for this deviation is found. Usually such children register below the third percentile in height and weight.

1.2.10. Child Sexual Maltreatment. Any incidents of sexual activity with a child for the purpose of sexual gratification of the alleged offender or some other individual.

1.2.10.1. Exploitation: A type of sexual maltreatment in which the victim is made to participate in the sexual gratification of another person without direct physical contact between them. Exploitation includes forcing or encouraging a child to do any of the following: to expose the child's genitals or (if female) breasts, look at another individual's exposed genitals or (if female) breasts, to observe another's masturbatory activities, to view pornographic photographs or read pornographic literature, to hear sexually explicit speech, or participate in sexual activity with another person, such as in pornography or prostitution, in which the alleged offender does not have direct physical contact with the child.

1.2.10.2. Molestation: Fondling or stroking of a child's breasts or genitals, oral sex, or attempted penetration of the child's vagina or rectum.

1.2.10.3. Rape/Intercourse: Sexual intercourse between an alleged offender and a child that involves the penetration of the vagina or rectum, however slight, by means of physical force. The penetration may result from emotionally manipulating, the child or taking advantage of a child's naiveté rather than physical force.

1.2.10.4. Other sexual maltreatment: All other types of child sexual abuse or maltreatment not included in the definitions of "Exploitation," "Molestation," or "Rape/Intercourse."

1.2.10.5. Child sexual maltreatment in DoD-Sanctioned activities (formerly termed "Out-of-Home"): Any child sexual maltreatment occurring during DoD-sanctioned activity in any location where the military service has sanctioned or authorized care of children by individuals other than their legal guardians. Examples include: CDCs, DoDEA schools, buses, recreation facilities, Licensed Home Day Care Facilities, DoD sponsored Boy/Girl Scout functions, Base Chapel, or locations where Red Cross trained baby-sitting occurs.

1.2.11. Spouse Emotional Maltreatment. Acts or threats that adversely affect the psychological well being of a spouse, including those intended to intimidate, coerce, or terrorize the spouse. Such acts and threats include those presenting likely physical injury, property, damage or loss, or economic injury.

1.2.12. Spouse Physical Abuse/Maltreatment: Physical harm, mistreatment, or injury of a spouse by the other spouse. Acts such as grabbing, pushing, kicking, sitting or standing upon, hitting with an object and assaulting with a knife, firearm or other weapon that caused or may cause bodily injuries. Such injuries include brain damage skull fracture, subdural hemorrhage or hematoma, bone fracture, dislocations or sprains, internal injury, poisoning, burns or scalds, severe cuts, lacerations, bruises or welts.

1.2.13. Spouse Sexual Abuse/Maltreatment: The use of physical violence, intimidation, or explicit or implicit threat of future violence by a spouse to coerce the other spouse to engage in any sexual activity. Sexual intercourse between an alleged offender and a spouse that involves the penetration of the vagina or rectum, however slight, by means of physical force. Sexual abuse of a spouse specifically includes "Rape/Intercourse." It also includes coercing the spouse to participate in sexual activity with another person, as in pornography or prostitution.

1.2.14. Spouse Neglect: The failure of a spouse to provide necessary care or assistance for his/her spouse who is incapable of self-care physically, emotionally or culturally.

1.2.15. Incident Status Determination: The clinical status of the incident as determined by the Family Maltreatment Case Management Team. This includes "unsubstantiated - did not occur", "unsubstantiated - unresolved", or "substantiated."

1.2.15.1. Unsubstantiated – Did Not Occur: A designation that indicates an alleged incident of child or spouse maltreatment has been clinically determined by the FMCMT to be without merit or foundation. An Unsubstantiated - Did Not Occur" clinical determination means that the preponderance of available information that indicates that abuse or maltreatment did not occur is of greater weight or more convincing clinically than the information that indicates that abuse or maltreatment occurred.

1.2.15.2. Unsubstantiated – Unresolved: A designation that indicates the FMCMT clinically determined that the preponderance of the available information to support an alleged incident of child or spouse abuse or maltreatment is of the same weight or equally convincing as the information that the alleged incident of abuse or maltreatment did not occur.

1.2.15.3. Substantiated: A designation that indicates an alleged incident of child or spouse abuse or maltreatment has been clinically determined by the FMCMT to be merited or founded. This means that the information that supports the occurrence of maltreatment is of greater weight or more convincing than the information that indicates that maltreatment did not occur.

1.2.16. Family Advocacy Record: A 6-part folder opened when REASONABLE SUSPICION exists that a maltreatment incident has occurred.

1.2.17. Family Advocacy Officer (FAO). A social worker, licensed for independent practice and privileged in the MTF, designated to manage, monitor, and provide staff supervision of the Family Advocacy Program at the base level.

1.2.18. Family Advocacy Outreach Program. A prevention component of the Air Force Family Advocacy Program established to function as a central focal point for family violence education and coordination and facilitation of Family Advocacy Program prevention, community collaboration and capacity building.

1.2.19. On-Base Agencies. Any facility or service available on-base to assist military families, such as the Medical Treatment Facility, Chapel, Air Force Aid Society, Personal Affairs, Social Actions,

Family Support Center, American Red Cross, the Child Development Center, Security Forces, and Air Force Office of Special Investigation.

1.2.20. Local Agencies. Civilian agencies located in a geographic proximity to a military installation. These include community, county, state, and federal facilities or services, other than those available on the installation.

1.2.21. Family Maltreatment Case Management Team. A multidisciplinary team approved by the Family Advocacy Committee (FAC) working at the installation level, tasked with the clinical evaluation and incident status determination of all incidents of family maltreatment reported to the FAP. The FMCMT is also responsible for the development and coordination of overall intervention strategies and treatment recommendations for substantiated incidents.

1.2.22. Central Registry. A central management information system maintained by each branch of the Service for identifying and recording information on incidents of child and spouse maltreatment. The Air Force Family Advocacy registry is located at AFMOA/SGPS, Brooks City-Base, TX.

1.2.23. Special Needs Identification and Assignment Coordination (SNIAC) Process. AF Process that identifies eligible DoD families with special medical or educational needs, assists those families in obtaining required services and verifies the availability of required services at the time of reassignment.

1.2.23.1. Special Need. A medical, psychological, or educational condition of a chronic nature, which requires the active management by a medical subspecialty, or special education personnel. A general rule of thumb for determining whether a condition constitutes a “special need” should include the question “Is there a need for special assignment consideration to assure availability of required medical or educational services?”

1.2.23.2. Special Education Services (SES). Those requirements outside the normal scope of ‘main-stream’ classes’ services that are strictly educational and which include personnel with specialized training or certification.

1.2.23.3. Medically Related Services (MRS). Medical services and those services provided under professional medical supervision required by a Case Study Committee either to determine a student’s eligibility for special education, if the student is eligible or, the related services required by the student. Provisions of either direct or indirect services listed in an Individualized Education Program, as necessary, for the student to benefit from the education curriculum. These services may include medical, social work, community health nursing, dietary, psychiatric diagnosis, evaluation, and follow-up, occupational therapy, physical therapy, audiology, ophthalmology, and psychological testing and therapy.

1.2.23.4. General Medical Services (GMS). Exceptional medical conditions that require active medical management by a subspecialty (not simple consultation).

1.2.23.5. Individualized Educational Program (IEP). A plan written in coordination with the special education staff at the school used to implement the individuals educational needs.

1.2.24. Immediately Assessed Cases. High-risk cases requiring immediate protection and FAP services. These cases are immediately assessed by a credentialed and privileged provider and do not require consensus by the FMCMT prior to initiation or protective services.

1.2.25. Suspected Case. Case determination is pending further investigation. Essentially all cases during the assessment process are suspected. Duration for a case to be “suspected”, and being assessed, shall not exceed 60 days from the date of the first referral.

## Chapter 2

### ASSIGNED RESPONSIBILITIES

**2.1. General.** This chapter describes the organizational structure of the 15 AW Family Advocacy Program (FAP) as well as the assigned responsibilities of the 15 AW/CC, Family Advocacy Committee (FAC), Family Maltreatment Case Management Team (FMCMT), Child Sexual Maltreatment Response Team (CSMRT), High Risk for Violence Response Team (HRVRT) and the Special Needs Identification and Assignment Coordination (SNIAC) Process.

**2.2. Wing Commander (15 AW/CC) Responsibilities.** The wing commander is responsible for implementation and management of the 15 ABW FAP and establishing the FAC. The FAC is comprised of the Installation Wing Commander or designee (15 AW/CC), Military Treatment Facility (MTF) Commander or Deputy MTF Commander (15 MDG/CC), Family Advocacy Officer (15 MDOS/SGOH), Family Advocacy Outreach Manager (FAOM), Family Support Center Director (15 MSS/DPF), Staff Judge Advocate or designee (15 AW/JA), Chief or Deputy Chief of Personnel (15 MSS/DPC), 15th Security Forces Squadron Commander or designee (15 SFS/CC), 15th Services Squadron Commander (15 SVS/SVY-Services Youth), 15th Mission Support Squadron Commander (15 MSS/CC), Air Force Office of Special Investigation Detachment Commander or designee (AFOSI Det 601), Installation Staff Chaplain (15 AW/HC), Senior Enlisted Advisor (15 AW/CCC).

2.2.1. Appoints the 15 MDG Commander (15 MDG/CC) to administer and monitor the installation FAP.

2.2.2. Ensures an installation Family Advocacy Committee (FAC) is chaired by the MTF Commander or Deputy Commander.

2.2.3. Serves as a member of the FAC or delegates this responsibility to the Vice Wing Commander (15 AW/CV).

2.2.4. Ensures the Special Needs Coordinator (SNC) has information about all family members with special medical or educational needs. Also ensures all incidents of suspected family maltreatment are reported to the FAO and to AFOSI (including requirements in AFI 71-101, Criminal Investigations).

2.2.5. Coordinates with local social service authorities by adopting a formal written memorandum of understanding (MOU) describing procedures for reciprocal reporting of maltreatment allegations. The MOU also outlines procedures for placing victims of family maltreatment in protective custody.

2.2.6. Periodically reviews with the Staff Judge Advocate, the 15 MDG/CC, and the FAO the policy for resolving conflicts between the prosecution and clinical treatment objectives in family maltreatment cases.

2.2.7. Develops procedures to ensure immediate protective care for victims of family maltreatment.

**2.3. Family Advocacy Committee (FAC) Responsibilities:** (Chairperson is the 15 MDG/CC or Deputy 15 MDG/CC).

2.3.1. The FAC, in cooperation with the installation commander, ensures the implementation of the AF Standards as set forth in AFI 40-301, in elements 1.5.3.1.-1.5.3.16.

2.3.2. The FAC will meet at least quarterly to establish over site of the installation FAP.



## 2.4. Management Teams.

2.4.1. Family Maltreatment Case Management Team (FMCMT): This is a multidisciplinary team that manages assessment and interventions with families referred for allegations of maltreatment. It is chaired by the FAO is implemented in accordance with Family Advocacy Program Standard M-1.

2.4.2. Child Sexual Maltreatment Response Team (CSMRT): This is a multidisciplinary team that plans investigations of suspected sexual maltreatment, simultaneously minimizing the number of interviews children undergo while effectively gathering pertinent information. It is chaired by the FAO is implemented in accordance with Family Advocacy Program Standard M-2.

2.4.3. High Risk For Violence Response Team (HRVRT): This is a multidisciplinary team that manages response to potentially dangerous situations involving FAP clients and /or staff. It is chaired by the FAO is implemented in accordance with Family Advocacy Program Standard M-3.

**2.5. Special Needs Coordinator (SNC) Responsibilities.** Coordinator of this process is a 15 MDG Officer appointed by the 15 MDG/CC. The SNC process identifies eligible DoD families with special medical or educational needs, helps those families to obtain required services, and ensures families have access to necessary services if reassigned.

**2.6.** Provides case management to families accessing Special Education Services (SES), Medically Related Services (MRS), and General Medical Services (GMS).

2.6.1. Assists with locating educational programs to reduce handicapping conditions and associated medical and educational needs.

2.6.2. Develops liaison with agencies, services and medical specialists to provide early identification and referral.

2.6.3. Ensures that Special Needs referrals receive evaluation.

2.6.4. Opens Special Needs Identification and Assignment Coordination (SNIAC) Files and initiates Assignment Limitation Code 'Q' action after identifying special needs. Provides the member with a copy of AF Form 2523, SNIAC Information Form, as an informational statement and to clarify services provided to military families. Has member provide information to complete Q-base (Special Needs Database), to enhance case management and track the assistance given to the family.

2.6.5. Develops service plans when requested by the family. Uses AF Form 2522, Family Advocacy Program Intake, to collect demographic data on all family members.

2.6.6. Provides input to the development of programs to meet the needs of families receiving SNIAC services.

2.6.7. Works in conjunction with Primary Care, Pediatric, and Flight Medicine clinics and sponsors collecting medical, dental, and educational diagnostic and prognostic statements required for reassignments, deferments, and other SNIAC actions as outlined in AFI 36-2110, Assignments.

2.6.8. Encourages sponsors to keep educational and MRS documentation current in personnel, medical, and educational records.

2.6.9. Provides education to wing populace about the SNIAC process.

2.6.10. Reviews SNIAC reports to make sure they adhere to FAP Standards.

- 2.6.11. Informs parents of children with special medical and educational needs about available financial assistance. Identifies trends and at-risk groups requiring prevention services.
- 2.6.12. Helps identify local agencies that can furnish special needs services.
- 2.6.13. In conjunction with the Family Member Relocation Clearance Coordinator, responds within 10 duty days to dependent relocation, reassignment, and deferment requests by providing information about the availability of local services.
- 2.6.14. Ensures prompt processing of AF Form 1466, Request for Family Member's Medical and Education Clearance for Travel and AF Form 1466A, Request for Family Member Educational Information.
- 2.6.15. Coordinates overseas assignments for DoD civilian employees who have special needs family members.

## Chapter 3

### FAMILY MALTREATMENT REPORTING PROCEDURES

**3.1. General.** All agencies, departments, or individuals affiliated with the 15 AW will report all identified incidents of suspected or established family maltreatment directly to the FAO. The FAO will accept all reports of child or spouse maltreatment and ensure that appropriate agencies are expeditiously notified. In cases of child maltreatment the identifying agency or individual will notify Child Protective Services (CPS). The FAO will develop reporting procedures for the 15 MDG, 15 SFS, AFOSI, commanders & first sergeants, 15 SVS (Child Development Center, Family Day Care, and Youth Center) and the 15 MSS/DPF (Family Services).

#### **3.2. 15th Medical Group (15 MDG) Reporting Procedures.**

3.2.1. If spouse/child maltreatment in the form of physical, emotional, sexual abuse, or neglect is suspected, the attending physician will examine the child to assist in determining if abuse has occurred and for medical treatment of the patient. If sexual maltreatment is suspected, attending physician will have victim transferred to Tripler Army Medical Center (TAMC) for further examination.

3.2.2. Ensure the alleged victim is medically stable, with immediate referral to TAMC should the injury be severe or life threatening. After duty hours, routine cases are transported to TAMC Emergency Room for assessment and evaluation.

3.2.3. Particularly in spouse maltreatment cases, be sensitive to clues of possible spouse maltreatment trauma, especially when trauma is unexplained and or inconsistent with the nature of the injury.

3.2.4. In child maltreatment, should the parent refuse to consent to child transfer for admission or further medical assessment, the attending provider will ensure contact is made with the 15 MDG/CC, Family Advocacy Officer, Staff Judge Advocate, and CPS.

3.2.5. If the attending physician or provider considers a child to be in imminent danger of health or life, or if the facts of the case warrant further medical observation, the child may be transferred to TAMC with the legal guardian's consent. Should the legal guardian refuse consent, the child will be taken into protective custody by CPS, in conjunction with civilian or military law enforcement personnel, and transferred to TAMC or placed outside the home.

3.2.6. If the victim's medical condition warrants, or if the victim is to be transferred to TAMC, the pediatrician on call will be contacted.

3.2.7. In all cases the attending physician will forward a written report of the incident, and documentation of injuries and treatment, to the FAO on the same duty day.

3.2.8. 15 MDG personnel in all departments will notify the FAP of all cases that come to their attention in which child maltreatment or neglect and spouse maltreatment is suspected. Appropriate action will be taken to initiate clinical interviews, secure appropriate safety or treatment for the maltreated victim and alleged perpetrator, and accomplish required reports.

3.2.9. 15 MDG personnel will be trained annually by FAP staff in identification and intervention of child and spouse maltreatment.

#### **3.3. 15th Security Forces Squadron (15 SFS) Reporting Procedures.**

3.3.1. 15 SFS officers responding to reported incidents of family maltreatment will secure the safety of the alleged victim.

3.3.2. 15 SFS officers responding to reported incidents of family maltreatment are encouraged on an “as-needed basis” to telephonically consult with the Family Advocacy Program Manager, or on-call Life Skills provider when dealing with family maltreatment cases.

3.3.3. If a child needs to be removed from their on-base residence for a medical examination, or is judged to be in imminent danger of health or life, or the parent is judged to be unsuitable to provide adequate care and supervision, the desk sergeant will consult with the FAO, or on-call provider, concerning 15 SFS transport of the child with legal parent(s) or guardian consent. Should the parent refuse consent, 15 SFS will notify Honolulu Police Department (HPD) who will work in cooperation with CPS in the lawful removal of the child/(ren) from the home. This will only be done after discussion and assessment of the situation with the FAO, or Life Skills on-call provider. Any removal of the child against parental or legal guardian consent will be accomplished in this manner. If SFS has arrived at the residence of the alleged victim, they are to remain at the residence until HPD and CPS have arrived and removed the child. Otherwise, CPS will meet 15 SFS at the Law Enforcement (LE) desk and proceed together to the residence. 15 SFS will ensure 15 AW/JA has been notified. All actions to remove a child must be in coordination with 15 AW/JA and FAO. If medical assistance is required, the child will be transported, under SFS, escort, to the 15 MDG for examination and care, during normal duty hours. After hours the child/(ren) will be transported to TAMC emergency room for examination. 15 SFS personnel will only be relieved from responsibility in this case when deemed appropriate by the desk sergeant. The alleged victim’s sponsor’s unit commander or first sergeant should be notified and respond.

3.3.4. 15 SFS is charged with the responsibility of aiding child victims of physical neglect. An AF Form 3545, Incident Report, is required on all claims of assault or neglect. All factors, such as age of child, length of time child is left unattended, whether the caretaker was within reasonable proximity, the intent of the caretaker to remain within reasonable proximity, the intent of the caretaker to provide care and initiate a response to locate the child, and condition of the caretaker, i.e., age, asleep, toxicity, etc., will all be taken into consideration on each case. 15 SFS is encouraged to consult with the FAO or AFOSI Det 601 on any questionable suspected child neglect or failure to control dependent case.

3.3.4.1. The 15 AW/CC defines the Hickam AFB child supervision policy as follows:

3.3.4.1.1. Ages birth to 5: All children 5 years old and younger will have direct supervision while on government property. The supervising individual may be a helper or sibling, age 10 or older, as long as the parent or baby-sitter is nearby (meaning in the quarters or in the yard assigned to the quarters) and available to assist in the event of any emergency. A baby-sitter, age 12 or older, may be left alone with a child ages 0-5 for periods not to exceed 8 hours.

3.3.4.1.2. Ages 6 to 9: Dependent children may play in the area of their quarters as long as the parents provide overview supervision; i.e., once every hour. These children should have the capacity to know their address and phone number. Children under the age of 10 require a baby-sitter or parent at the residence at all times. Children under the age of 10 years old, will not be left alone in government quarters nor will they be left unattended in a vehicle. Children 6 – 10 may walk to school unattended with parental discretion. Children 6 - 7 may ride their bike to school with adult supervision. Children 8 and older may ride their bikes to school on their own.

3.3.4.1.3. Ages 10 to 15: Depending on age, children 10 – 15, shall be provided general supervision and have no restrictions on whereabouts, as long as the parents are aware of their whereabouts. The child must be able to utilize emergency procedures. The child must also have a general idea of the parents' whereabouts. Dependents 10 – 11 may not be left alone in the homes for periods of more than 5 hours at a time. Dependents 12 – 15 may not be left alone in the homes for periods of more than 10 hours at a time. Leaving a child of this age over 10 hours requires supervision by a baby-sitter over the age of 16. Children 10 – 15 may be left alone in a vehicle with windows open if keys are removed and handbrake set.

3.3.4.1.4. Children under the age of 16 years will not be in a public place or a private place held open to the public after 2200 and before 0400 without being accompanied by either a parent or an adult duly authorized by the parent to supervise the child. Children 16 – 18, may remain at home alone while parent is TDY if an adult with designated power of attorney is checking on that child daily. The period of the TDY will not exceed 5 days.

3.3.4.1.5. Children under the age of 18 years are not allowed in or around the dormitory area without direct parental supervision.

3.3.5. A parent becomes negligent when he/she fails to provide a child's basic right to necessities; i.e., food, clothing, shelter, medical, and proper supervision. Parents who fail to comply may be required to vacate their on-base quarters. Three or more incidents of non-compliance constitute reason to consider quarter vacation action.

3.3.6. If photographs of the child or spouse are required, 15 SFS will notify the base to alert a photographer at the attending medical provider's request.

3.3.7. If removal of an active duty perpetrator from base housing is necessary to ensure the continued safety of the alleged victim at home, the LE Desk Sergeant will contact the squadron commander or first sergeant with the request.

3.3.8. In after-hours cases, 15 SFS may contact 15 MDG ambulance services to coordinate transport of an injured victim to TAMC.

3.3.9. Security Police Reports and Analysis Section will ensure a copy of the incident report is sent as soon as possible to the FAO for inclusion in the FAP record.

#### **3.4. Air Force Office of Special Investigation Detachment 601 (AFOSI Det 601) Reporting Procedures.**

3.4.1. The FAP liaison AFOSI Det 601 agent will notify the FAO of all cases involving suspected or established family maltreatment that come to the attention of the installation AFOSI office. In turn, the FAO will notify the AFOSI Det 601 duty agent as soon as possible upon receipt of information concerning cases of physical or sexual maltreatment.

3.4.2. AFOSI Det 601 personnel will notify the FAO when a Defense Clearance and Investigation Index (DCII) check reveals information regarding previous incidents or pertinent information involving the family in question. AFOSI Det 601 personnel will index moderate to severe cases of abuse into the DCII.

3.4.3. The AFOSI Det 303 Regional Forensic Science Consultant, Travis AFB, CA will provide training upon request for medical personnel and childcare center personnel to assist them in spotting inju-

ries consistent with child abuse. Request for training should be made in writing to AFOSI Det 601 Commander.

### **3.5. Commanders & First Sergeants Reporting and Case Management Procedures.**

- 3.5.1. Coordinates with the FAO in order to ensure the safety of any victim.
- 3.5.2. Exercises their authority over the member to provide an initial “cooling off” period, if deemed necessary. This action includes a temporary removal (for a minimum of 24 hours) of the alleged perpetrator from their residence.
- 3.5.3. Reports all families suspected of spouse maltreatment and child maltreatment or neglect to the FAO and arrange for therapeutic counseling and referral assistance, as required.
- 3.5.4. When taking appropriate administrative action against the member, the commander should notify the FAO and 15 AW/JA in order to provide any necessary support to the individual or family members.

### **3.6. Child Development, Family Day Care and Youth Center (15 SVS/SVY) Reporting Procedures.**

- 3.6.1. Each staff member will be responsible for identifying children who may have been maltreated or neglected.
- 3.6.2. The FAP will be responsible for training staff in child maltreatment prevention, identification, and reporting at least annually.
- 3.6.3. When a suspected case of child maltreatment or neglect is identified, the staff member will report as soon as possible to their respective Director.
- 3.6.4. These agencies will then be responsible for contacting the FAO once all basic practical measures have been taken and abuse remains suspected.
- 3.6.5. The worker or director of respective agency will be responsible for making a report to CPS.

### **3.7. Family Support Center (15 MSS/DPF) Reporting Procedures.**

- 3.7.1. Participates in a periodic-base needs assessment, which results are discussed with the FAOM and FAO.
- 3.7.2. Coordinates with the FAOM to assist in supporting programs and services designed to target families and individuals at risk for maltreatment.
- 3.7.3. Refers families at risk to appropriate agencies for follow-up assistance.

### **3.8. +Family Advocacy Officer (FAO) Reporting Procedures.**

- 3.8.1. Ensures all Air Force FAP policies, procedures, and local program functions are followed.
- 3.8.2. Provides necessary assistance to CPS in managing cases of child maltreatment involving active duty members, or their dependents.
- 3.8.3. Provides consultation to 15AW/CC, 15 MDG/CC, 15 SFS/CC, and other appropriate agencies on matters pertaining to child and spouse maltreatment.

3.8.4. Ensures the immediate estimation of the degree of risk to maltreatment victims and ensures the evaluation of all reported incidents within a time commensurate with the degree of assessed risk.

3.8.5. Ensures notification to appropriate squadron commanders and/or first sergeants, AFOSI Det 601, and 15 ABW/JA.

RAYMOND G. TORRES, Colonel, USAF  
Commander, 15th Airlift Wing

**Attachment 1****GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION*****References***

AFI 36-2110, Assignments

AFI 40-301, Family Advocacy

AFI 71-101V1, Criminal Investigations **Attachment 1**

Family Advocacy Program Standard October 2002

***Abbreviations and Acronyms***

**AFI**—Air Force Instruction

**AFMOA**—Air Force Medical Operations Agency

**AFOSI**—Air Force Office of Special Investigations

**AFPD**—Air Force Policy Directive

**AFSC**—Air Force Specialty Code

**CDC**—Child Development Center

**CONUS**—Continental United States

**CPS**—Child Protection Services

**CSMRT**—Child Sexual Maltreatment Response Team

**DBMS**—Director, Base Medical Services

**DCII**—Defense Central Investigative Index

**DoD**—Department of Defense

**DoDDS**—Department of Defense Dependents Schools

**DoDEA**—Department of Defense Educational Assistance

**DoDI**—Department of Defense Instruction

**FAC**—Family Advocacy Committee

**FACAT**—Family Advocacy Command Assistance Team

**FANS**—Family Advocacy Nurse Specialist

**FAO**—Family Advocacy Officer

**FAOM**—Family Advocacy Outreach Manager

**FAP**—Family Advocacy Program

**FAPA**—Family Advocacy Program Assistant

**FATM**—Family Advocacy Treatment Manager



**FMCMT**—Family Maltreatment Case Management Team  
**FSC**—Family Support Center  
**FTT**—Failure to Thrive  
**GMS**—General Medical Services—  
**HPD**—Honolulu Police Department  
**HQ USAF**—Headquarters, United States Air Force  
**HRVRT**—High Risk for Violence Response Team  
**IEP**—Individual Education Plan  
**LE**—Law Enforcement  
**MAJCOM**—Major Command  
**MAR**—Morale and Recreation  
**MCFAPM**—Major Command Family Advocacy Program Manager  
**MOU**—Memorandum of Understanding  
**MPF**—Military Personnel Flight  
**MRS**—Medically Related Services  
**MTF**—Medical Treatment Facility  
**OPM**—Outreach Program Management  
**OPMT**—Outreach Program Management Team  
**OPR**—Office of Primary Responsibility  
**OSI**—Office of Special Investigations  
**PCS**—Permanent Change of Station  
**PL**—Public Law  
**PRISM**—Position Requirement Integrated Specialty Model  
**Q-CODE**—Assignment Limitation Code Q  
**RCS**—Report Control Symbol  
**SAF**—Secretary of the Air Force  
**SES**—Special Educational Services  
**SFS**—Security Forces Squadron  
**SG**—Surgeon General  
**SJA**—Staff Judge Advocate  
**SNC**—Special Needs Coordinator  
**SNIAC**—Special Needs Identification and Assignment Coordination

**TAMC**—Tripler Army Medical Center

**TDY**—Temporary Duty Assignment

**YA**—Youth Activities